

GREENSBURG

January, 2013 - www.GreensburgOnline.com

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Matters

The City Contracts with CodeRED to Provide Mass Notification Services to Community

The City of Greensburg has contracted with Emergency Communications Network, LLC to license its CodeRED high-speed notification solution. The CodeRED system provides Greensburg officials the ability to quickly deliver messages to targeted areas or the entire city. Mayor Cheatham

account. It is very important to put all of the information that you can into the system, such as mobile phone numbers with the mobile provider information and also email addresses. Those without internet access may call Greensburg City Hall, Monday through Friday, (8AM-4PM) to supply their

street address to provide relevant messages," Cheatham explained.

CodeRED gives those who want to be included an easy and secure method for inputting information. The data collected will only be used for emergency notification purposes. Questions should be directed to Greensburg City Hall at 270-932-4298.



cautioned that such systems are only as good as the telephone number database supporting them. "If your phone number is not in the database, you will not be called." One of the reasons the CodeRED system was selected is that it gives individuals and businesses the ability to add their own phone numbers directly into the system's database, which is an extremely important feature.

"No one should automatically assume his or her phone number is included," Cheatham said, urging all individuals and businesses to log onto the City of Greensburg's website, www.GreensburgOnline.com, and follow the link to the "CodeRED Community Notification Enrollment" page. By doing this, one may create a user specific

information over the phone. Required information includes first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number, additional phone numbers can be entered as well.

All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number. "CodeRED allows geographically based delivery, which means street addresses are required to ensure emergency notification calls are received by the proper individuals in a given situation. The system works for cell phones too, but we need to have an associated

In this Issue:

- CodeRED Partnership Notification Services
- PublicStuff Mobile App
- Here's to a New Year!
- FastForward Training



For submission information, please contact Community Development Coordinator, Ivy Stanley, at City Hall or by email at i.stanley@greensburgonline.com.

"Bridging the Past and the Future."

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PublicStuff Mobile App Implemented by City

In an effort to continue to enhance our community, Greensburg recently launched a new, simple service request tool called PublicStuff. Using the mobile app tools and online platform www.publicstuff.com will make it that much easier for you to connect with us and make the community we all live in, the best place it can be.

The request tool, powered by PublicStuff, allows residents, businesses and members of the community to submit non-emergency public requests directly to the city in real time, from any location. Using the system is easy!

Here's how it works:

If you see something that needs to be fixed?

1. Submit a request using your mobile app or by visiting www.publicstuff.com

2. City staff receives the request.
3. City fixes the problem.
4. You get notified via email when the request is completed.

Residents are encouraged to use the system to report potholes, abandoned vehicles, illegal dumping, litter, water leaks,

phone options are available for residents to submit service requests via the iPhone, iPod touch, iPad, Blackberry and Android applications. Residents may also submit requests toll free by calling 1-888-491-3119 and by texting to 617-500-3111.

We encourage you to utilize the service request tool so we can work together to improve our community. PublicStuff is free and available immediately.

Please visit the following sites to get started:

- Online Portal: <http://www.publicstuff.com>
- iPhone App: <http://itunes.apple.com/us/app/publicstuff/id359891920?mt=8>
- Android App: <https://play.google.com/store/apps/details?id=com.wassabi.psmobile>
- Blackberry App: <http://appworld.blackberry.com/webstore/content/44415/?lang=en>
- Email technical questions to support@publicstuff.com.



PublicStuff

suspicious activity and much more so we can resolve the issue quickly and efficiently. You can also submit pictures and add comments to further describe the issue. Once a request is submitted, you can easily track the request, support other requests and receive status updates from the city.

For your added convenience, requests may also be submitted in over 50 different languages, including French and Spanish, through the online portal. Mobile

City Council Sworn in For Term Beginning January 2013

The Greensburg City Council looks forward to representing you for the next two years! Please feel free to contact them with any concerns or issues you have with the community.

Here's to a successful and prolific 2013!



Pictured L to R: Councilmembers Bill Moore, Brenda Patterson, Sandi Moran, Mayor Lisle Cheatham, Councilmembers Jerry Cowherd, Ed Gorin & Bradley Jones.

FastForward TO WORK

FREE training sessions begin January 8th. Stand out from the crowd and enhance your opportunity for job success today! Certificate of completion issued upon completion of course. Please call City Hall for more information!

"Bridging the Past and the Future."